

# RESPONSIBLE SERVICE OF ALCOHOL



## House Policy

Last reviewed: 17 October 2023

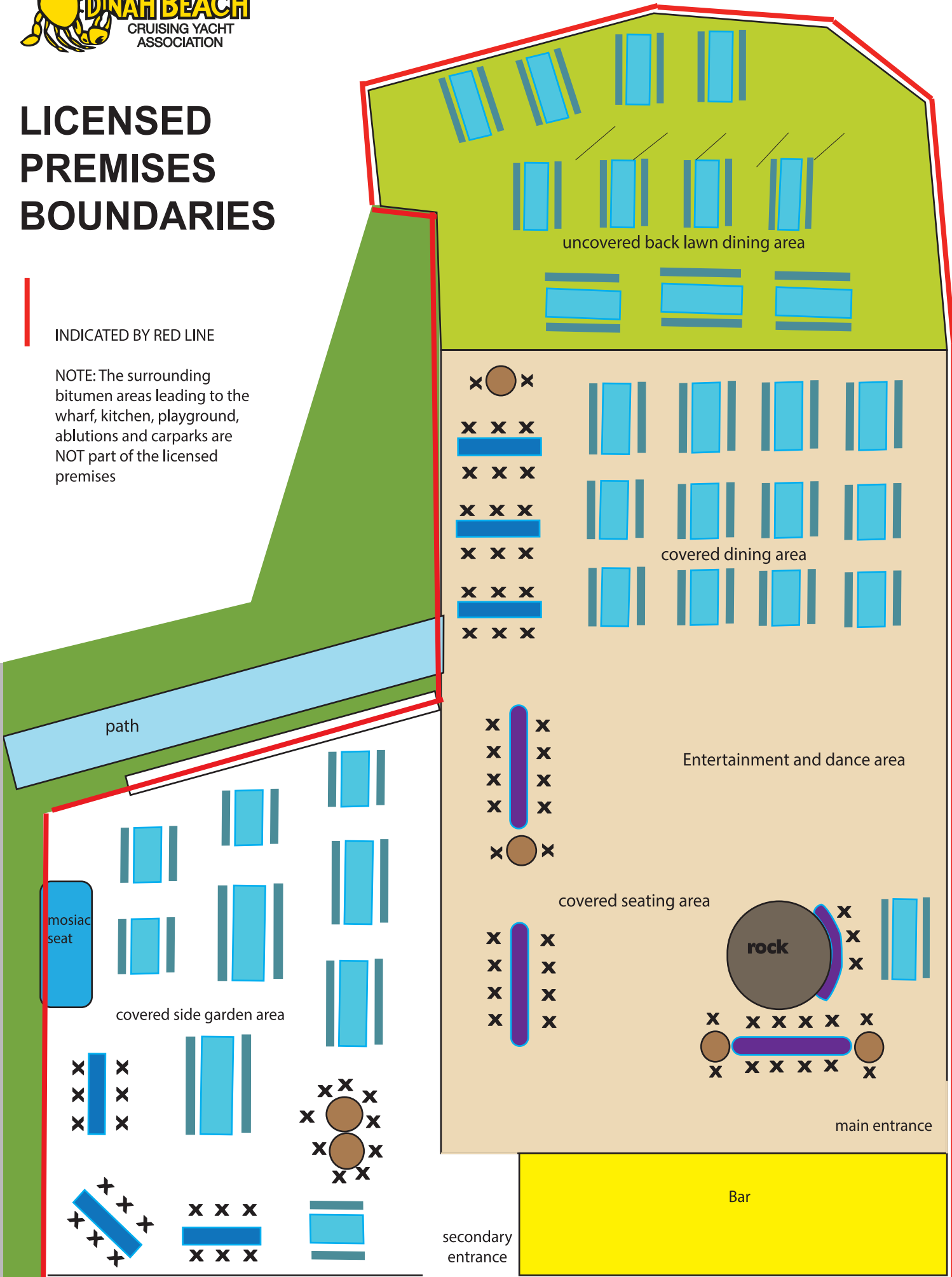
The terms of this House Policy apply to all Dinah Beach Cruising Yacht Association (DBCYA) patrons, including members, members' guests and visitors:

- DBCYA staff, including the General Manager, Bar Supervisor and Bartenders must be trained and certified in the Responsible Service of Alcohol (RSA) course by a reputable registered training organisation in accordance with the NT Liquor Act 2019.
- DBCYA staff are empowered and required to take steps necessary to adhere to all relevant principles and laws, as well as this Responsible Alcohol Service house policy.
- DBCYA staff reserve the right to deny entry to the licensed premises to intoxicated persons.
- DBCYA staff will check for age and fraudulent identification when necessary to ensure that underage customers are not served alcohol.
- DBCYA staff will not serve a patron to the point of intoxication. Water is available on a complimentary basis.
- DBCYA staff will be properly trained to recognize the signs of intoxication, follow the guidelines for dealing with an intoxicated person and the appropriate steps to be taken when dealing with an intoxicated person.
- Any patron who is visibly intoxicated will be refused alcoholic beverage service and will be offered alternative safe transportation home.
- Any patron may be refused service if they place orders that encourage rapid or excessive amounts of alcohol.
- Any patron refused service will be explained why the premises cannot legally serve them alcohol. Food and non-alcoholic beverages are still available to these patrons.
- Any patron who knowingly purchases and supplies alcohol to an intoxicated person who has been refused bar service will also be refused bar service.
- Any patron who has purchased drinks for consumption in the licensed premises must not remove these drinks from the licensed venue – refer to map A – DBCYA Licensed Premises Boundaries
- Any patron displaying disruptive, harassing, bullying, aggressive or threatening behaviour will be required to leave the premises and must follow the instruction of the DBCYA staff.
- Any patron engaging in physical violence is automatically banned from the DBCYA premises for 72 hours pending review by the Management Committee and will be required to leave the premises. Further disciplinary action may apply as per the DBCYA Violence, Bullying and Harassment Policy.
- Any patron who does not follow the instructions of the DBCYA bar staff may be banned from the licensed premises by the General Manager up to a period of one month, or by the Management Committee for a longer period as deemed appropriate.
- DBCYA staff will request Police intervention should a patron refuse to leave the premises when instructed or continue to display disruptive, aggressive or violent behaviour.
- DBCYA staff will maintain an incident log of problem situations and alert Management at the first opportunity. CCTV footage may be utilised to review incidents as per the DBCYA CCTV policy. Appropriate actions to rectify issues and prevent future occurrences will be implemented.
- This house policy will be on display within the licensed premises and reviewed and communicated to the membership and with all DBCYA staff on a regular basis.

# LICENSED PREMISES BOUNDARIES

INDICATED BY RED LINE

NOTE: The surrounding bitumen areas leading to the wharf, kitchen, playground, ablutions and carparks are NOT part of the licensed premises



↑ TO WHARF

↑ TO KITCHEN

↑ TO ABLUTIONS